

Trimble Relaunches TMT Road Call to Reduce Impact of Commercial Vehicle Breakdowns on Fleets

Module Aims to Reduce Vehicle Downtime and Maximize Fleet Efficiency from Within Existing Fleet Maintenance Workflow

LAS VEGAS, September 16, 2024 — Trimble (NASDAQ: TRMB) announced today the newly revamped TMT Fleet Maintenance™ Road Call, Trimble's full-service module for managing unexpected vehicle breakdown events. The updated TMT Road Call module transforms unforeseen maintenance management for commercial fleets, providing maintenance managers a modern, cloud-based event workflow directly within Trimble's TMT Fleet Maintenance asset maintenance solution.

With TMT Road Call, carriers can now spot disabled vehicles, determine the best and closest service provider, and generate repair orders within a single, map-based user experience. This saves carrier time and limits the need to manage multiple portals and systems. By combining Trimble's industry-standard commercial map visualization and market-leading fleet maintenance technology, TMT Road Call delivers fleets a streamlined workflow experience – driving even greater efficiencies through connected transportation technologies.

Many fleets [manage hundreds or even thousands](#) of breakdown events a year and [nearly 80% of fleets use outsourced service providers](#) for their maintenance needs. Instant access to an extensive network of external, local service providers is a critical need for any fleet. By integrating Trimble Places™, Trimble's database of over five million commercial locations, TMT Road Call accelerates the process of taking a vehicle from breakdown to back-on-the-road in a single, connected workflow – all while reducing the time, cost and stress associated with managing these unexpected events.

With TMT Road Call, fleet maintenance managers can:

- **Identify Disabled Vehicles & Locate Best-Fit Service Centers** based on a live map-based interface, complete with Trimble's map data and precise polygonal geofences. TMT Road Call provides access to an extensive network of connected service
- **Determine Best Approach for Vehicle and Driver** based on vehicle status and predicted weather intelligence, available directly within the TMT Road Call map visualization.
- **Initiate and Streamline Repair Service Requests** electronically from within the TMT Fleet Maintenance workflow, eliminating the need to call a dealer or service center. Integrated Connected Maintenance service center locations include Travel Cent
- **Unlock the Power of Data** from TMT Fleet Maintenance by seamlessly integrating and overlaying crucial vendor metrics such as repair count and vendor ratings on the map to uncover insights and make informed decisions.

"When a truck needs roadside assistance, it's imperative to get the driver and truck back out on the road and moving again as quickly as possible," said Brian Mulshine, senior director of product management at Trimble Transportation. "Trimble's newly revamped TMT Road Call ensures that when road calls are needed, drivers receive timely, reliable support – helping them get back on their journey with minimal disruption. By leveraging Trimble technology, drivers are empowered with the tools they need to safely and efficiently navigate maintenance challenges."

Other features included in TMT Road Call are a case management system to log and record road call events; the capability to view equipment specifications, scheduled PMs, failed inspections and pending work; customizable statuses to track equipment updates; downtime measurements; and API access for carriers to connect drivers and electronically submit a road call case.

Availability

TMT Fleet Maintenance Road Call is available now as an add-on for TMT Fleet Maintenance customers. To learn more, visit: <https://transportation.trimble.com/products/road-call>.

For more information on transportation & logistics at Trimble, visit: <https://transportation.trimble.com>.

About Trimble Transportation

Trimble Transportation is transforming the global supply chain through intelligent, connected technology and workflows that are rooted in industry standard commercial maps and data. At the intersection of the physical and digital worlds, Trimble Transportation offers SaaS, web, mobile and installed solutions that improve efficiency, promote safety, optimize utilization, and enable collaboration. From planning to delivery, we provide cutting edge procurement, transportation management, mapping, routing, dispatch, navigation, location, fleet management, ELD compliance and asset maintenance solutions. For more information, visit: transportation.trimble.com.

About Trimble

Trimble is transforming the ways people move, build and live. Core technologies in positioning, modeling and data analytics connect the digital and physical worlds to improve our customers' productivity, quality, safety, transparency and sustainability. For more information about Trimble (NASDAQ: TRMB), visit: www.trimble.com.

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