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Trimble Expands Connectivity Capabilities through its New Module TMT ServiceConnect for Transportation

Trimble Becomes First in Industry to Connect Heavy Duty Service Center Networks and Dealers Directly to Fleet Shop Operations

SUNNYVALE, Calif., March 18, 2019 /PRNewswire/ -- Trimble (NASDAQ: TRMB) introduced today its new TMT ServiceConnect module, enabling fleet shops using Trimble's TMT Fleet Maintenance (TMT) software to be connected to more than 4,500 medium and heavy duty service locations, including many Original Equipment Manufacturers (OEM) dealers, throughout North America. By licensing the add-on module, TMT users will gain direct connectivity to thousands of service centers to ultimately get equipment back on the road faster.

The TMT ServiceConnect module, powered by Decisiv Service Relationship Management technology, extends Trimble's first commercially available paperless shop solution—the Interactive Workstation (IWS)—beyond the walls of a fleet's shop to a connected network of shops. This results in reduced duplication of data entry, fewer data entry errors and more accurate and complete information across the entire lifecycle of a fleet's equipment. The new module provides more seamless collaboration between fleets and heavy-duty repair shops to: schedule repair and maintenance activities; track service status; record service, parts replaced and labor; and create invoices for the service performed.

With TMT ServiceConnect, fleet operations managers are able to see the status of all equipment being worked on across service locations within the new module. TMT ServiceConnect also enables fleet maintenance shops to communicate directly with all service providers across their networks to schedule and approve repair work to be completed.

"Over the last two years, we have been laser focused to deliver innovation for fleets to improve equipment utilization," said Scott Vanselous, general manager, Asset Management Software (AMS) for Trimble Transportation Enterprise. "The combination of the new TMT ServiceConnect module and our fault code prediction capabilities provide fleet operations managers the ability to make more informed and faster service and repair decisions to minimize or even eliminate potential downtime."

"With TMT ServiceConnect, fleet users of TMT software from Trimble will drive asset utilization and performance through better communication and collaboration during service events," said Dick Hyatt, president and CEO of Decisiv. "Through a more seamless connection to a network of service providers and a shared understanding of the repair status of every asset in every location, the new module brings added value to Trimble customers and expands our growing service ecosystem."

The optional TMT ServiceConnect module is expected to be available in the second quarter of 2019 from Trimble as an add-on to the TMT Fleet Maintenance software. For additional information regarding the TMT ServiceConnect module and other TMT solutions, contact a Trimble sales representative, visit: www.tmwsystems.com/solutions/fleet-maintenance or call (800) 401-6682.

About Decisiv, Inc.

Decisiv provides a cloud-based Service Relationship Management (SRM) platform that revolutionizes how the service supply chain for commercial assets communicates and collaborates. As the industry leader in SRM technology, Decisiv is driving unrivaled improvement in asset performance and utilization for manufacturers, service providers and asset owners in the commercial vehicle, heavy equipment, and industrial markets. The SRM platform's ability to harness, share and analyze connected asset data, and to intelligently enable service management, is the key to driving asset uptime and availability. Decisiv is the partner of choice for major commercial vehicle manufacturers, including Volvo, Mack, Hino, Peterbilt and Kenworth, as well as their dealers and call centers, service networks and asset owners. For more information, visit: www.decisiv.com .

About Trimble Transportation

Trimble Transportation is multi-modal and provides solutions for the long-haul trucking, field service management, rail and construction logistics industries to create a fully integrated supply chain. In trucking, Trimble provides enterprise and mobility solutions focused on business intelligence and data analytics; safety and regulatory compliance; navigation and routing; freight brokerage; supply chain visibility and final mile; transportation management and fleet maintenance. With an intelligent ecosystem of products and services, Trimble enables customers to embrace the rapid technological evolution of the industry and connect all aspects of transportation and logistics—trucks, drivers, back office, freight and assets. Through the combined legacy of ALK, PeopleNet and TMW Systems, Trimble delivers an open, scalable platform to help customers make more informed decisions and maximize performance, visibility and safety. For more information about Trimble Transportation, visit: https://www.trimble.com/transportation-logistics .

About Trimble

Trimble is transforming the way the world works by delivering products and services that connect the physical and digital

worlds. Core technologies in positioning, modeling, connectivity and data analytics enable customers to improve productivity, quality, safety and sustainability. From purpose built products to enterprise lifecycle solutions, Trimble software, hardware and services are transforming industries such as agriculture, construction, geospatial and transportation and logistics. For more information about Trimble (NASDAQ: TRMB), visit: www.trimble.com .

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